



## IT Spares, Logistics & Engineering

AJC have created a 'Spares-as-a-Service' portfolio across the desktop, laptop and printer arena. The service takes advantage of our core ITAD business. We make available a huge array of spares to clients at very attractive pricing. Our model enables us to deliver spares on legacy, old and new kit alike, with near complete coverage of all brands. Expert training can also be provided for desktop, printer and enterprise engineers to upgrade their skillset. As well as on and offsite IT repairs. We provide the 'Spares-as-a-Service' for organisations that have IT Engineers, but do not have the infrastructure or logistics teams to provide cost effective IT parts/delivery for themselves or their clients. We ensure customers have access to a vast array of IT spares from all makes and models across the IT desktop and includes parts and consumables for the print estate. Loan devices can also be provided at low cost, if we are unable to meet delivery parts SLA. Designed to meet stringent corporate SLA's, the service is able to provide the spares and logistics to meet same day SLA's or next business day by 10:30.



### Spares can assist -

- When technology firms need a strategic service to manage their desktop, laptop and printer inventory needs
- Provide a trusted, service centric vendor agnostic outsource partner
- Increase service performance and enhance value proposition
- Expand geographic reach and deliver technical service skills to your customers
- Customised warehouse and distribution service
- Manage customer owned stock and/or provide AJC stock to fulfill customer requirement
- Pick up and drop off/or technical courier service



### Engineering-as-a-Service -

Our 'Spares & Engineering-as-a-Service' would suit organisations that have no IT engineers, or perhaps they are sparsely populated, and therefore costs of travel would be prohibitive.

With over 1,000 engineers in the UK, we can reach any location, with some SLA changes for the Scottish Highlands and Islands.







We also offer our service throughout Europe, USA and some parts of Asia and Australasia

## Contact us

Let's work together and optimise your consulting capabilities and value add offerings.

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## Our core values

-  Innovative
-  Passionate
-  Determined
-  Partnership