



## Enterprise Spares & Logistics

As a leading 'Spares-as-a-Service' specialist, AJC provides customers with first class maintenance support across a vast array of IT infrastructure and datacentre equipment, through an Enterprise Spares & Logistics service. This suite of flexible support options provides comprehensive service levels that ensure maximum 'uptime', regardless of product or geographic location.

### Where AJC Spares can assist:



- Managing all server, storage and networking inventory and engineering needs
- Providing a trusted service-centric, vendor agnostic outsource service
- Increasing service performance and enhancing value proposition to the customer
- Expanding geographic reach and technical skills
- Supporting multi-vendor contracts
- Providing a customised warehouse and distribution service
- Overseeing and managing 'customer owned' stock
- Working with a flexible PUDO (pick-up drop-off) service for efficient logistics delivery
- Expertise and support with import / export



### Why use AJC Spares?



- White label business model
- Multi-vendor expertise providing a one-stop-shop solution
- 24x7x365 service desk providing full in hours and out-of-hours support
- Up to 2 hour tailored SLA's to align with market demands
- European coverage with access to global support network
- Proactive service management reporting to drive continual improvement
- Single-point-of-contact through a dedicated Account Manager







## Contact us

Let's work together and help optimise your outsourcing, resourcing and consulting capabilities.

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## Our core values

-  Innovative
-  Passionate
-  Determined
-  Partnership